

SEPTEMBER 2026



IAM ROADMAP QUARTERLY REVIEW

The review of the IAM Roadmap for Q4, FY 2025-2026

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Key Roadmap Priorities

- Identity Governance & Administration (IGA):
Modernize tools, reduce technical debt
- Authentication: Continuous improvement
- Directory Services: Unify platforms
- New: Campus partner project alignment

IGA Initiatives

FY 2025-2026	Q3	Q4	FY 2026-2027 Q1
Initiative 1: Improve password security with new hash	<i>(On hold due to resource constraints.)</i>	<i>(On hold due to resource constraints.)</i>	<i>(On hold due to resource constraints.)</i>
Initiative 2: Reduce technical debt by modernizing tools (IGA Modernization Program – Phase 2: Workday, UT System, and Library’s connectors; IGA Modernization Program – Phase 3: Digital ID Alignment)	✓ Complete development of Phase 2 connectors (e.g. Workday, etc). ✓ Continue security, functional, and non-functional testing and remediate issues for Phase 2. ✓ Continue testing with Workday, Libraries, and UT System teams (as needed). ✓ Begin communications about upcoming changes.	✓ Complete security, functional, and non-functional testing and remediate issues for Phase 2 Go Live. ✓ Complete testing with Workday, Libraries, and UT System teams (as needed). ✓ Completed communications about upcoming changes. ✓ Complete Phase 2 Go Live. ✓ Monitor systems after transition – hyper care.	❑ Complete service planning for Enterprise Identity Services (midPoint). ❑ Retire SailPoint IdentityIQ service. ❑ Define and finalize Phase 3 scope and project schedule. ❑ Complete Phase 3 requirements and design(s). ❑ Communicate scope to management and campus partners. ❑ Begin Phase 3 implementation.
Initiative 3: Right size data retention with identity lifecycles	<i>(Additional work to be determined based on requests.)</i>	<i>(Additional work to be determined based on requests.)</i>	<i>(Additional work to be determined based on requests.)</i>

IGA Initiatives

FY 2026-2027	Q2	Q3	Q4 and beyond
Initiative 1: Improve password security with new hash	<i>(On hold due to resource constraints.)</i>	☐ Complete analysis and determine approach for transition of TED & FI/ST mainframe authentication to new hash. ☐ Begin transition of TED & FI/ST mainframe authentication to new hash.	☐ Complete transition of TED & FI/ST mainframe authentication to new hash. ☐ Retire old hashes and purge hash history.
Initiative 2: Reduce technical debt by modernizing tools (IGA Modernization Program – Phase 3: Digital ID Alignment; Phase 4: Initial Password Management)	☐ Complete Phase 3 implementation. ☐ Monitor systems for Digital ID early adopters – hyper care. ☐ Define and finalize Phase 4 scope and project schedule. ☐ Begin Phase 4 implementation. ☐ Complete security, functional, and non-functional testing and remediate issues for Phases 3 and 4. ☐ Plan and begin communications about upcoming Phase 4 changes.	☐ Monitor systems for Digital ID early adopters – hyper care. ☐ Complete Phase 4 implementation. ☐ Continue communications about Phase 4 changes.	☐ Monitor systems for Digital ID early adopters – hyper care. ☐ Complete communications about Phase 4 changes. ☐ Define and finalize Phase 5 scope and project schedule. ☐ Complete configuration of TAP solutions to meet Phase 5 requirements.
Initiative 3: Right size data retention with identity lifecycles	☐ Process request for new affiliations for Dell Medical Center (as needed). <i>(Additional work to be determined based on requests.)</i>	<i>(Additional work to be determined based on requests.)</i>	<i>(Additional work to be determined based on requests.)</i>



Authentication Initiatives

FY 2025-2026	Q3	Q4	FY 2026-2027 Q1
Initiative 1: Separate Guest and Enterprise SSO	✓ Begin implementation of Keycloak + SATOSA for underlying Guest Authentication architecture to improve operability, including design documentation. ✓ Schedule Keycloak + SATOSA release and communicate impact to customers.	✓ Complete implementation of Keycloak + SATOSA for underlying Guest Authentication architecture to improve operability.	❑ Complete Keycloak + SATOSA release. ❑ Hypercare post Keycloak + SATOSA release. ❑ Customer outreach to identify new use cases and customers. ❑ Continue onboarding customers to Guest Authentication.
Initiative 2: Continuous improvement	✓ Finish build and begin test of Service Provider Manager Dashboard. ✓ Investigate passwordless authentication.	✓ Schedule release of Service Provider Manager Dashboard. ✓ Continue testing and defect fixing of Service Provider Manager Dashboard.	❑ Complete development and testing of Service Provider Manager Dashboard. ❑ Plan and begin implementation of Subject/Pairwise ID to adopt new authentication attribute usage. ❑ Test new version of metadata manager in AWS. ❑ Plan transition *.login.utexas.edu to AWS.
Initiative 3: Multi-factor authentication enhancements	✓ Monitor Duo certificate authority bundle expiration. <i>(Additional work to be determined based on priorities and investigations.)</i>	✓ Investigate Duo Enrollment Policy Settings. Still in beta. <i>(Additional work to be determined based on priorities and investigations.)</i>	❑ Investigate Duo Central Device Management transition options. ❑ Investigate the impact of telephony credit cost changes. ❑ Create and begin communication plan to target telephony credit users to reduce usage.



Authentication Initiatives

FY 2026-2027	Q2	Q3	Q4 and beyond
Initiative 1: Separate Guest and Enterprise SSO	☐ Customer outreach to identify new use cases and customers. ☐ Continue onboarding customers to Guest Authentication. ☐ Investigate additional enhancements as needed.	☐ Customer outreach to identify new use cases and customers. ☐ Continue onboarding customers to Guest Authentication. ☐ Investigate additional enhancements as needed.	☐ Continue onboarding customers to Guest Authentication.
Initiative 2: Continuous improvement	☐ Complete transition *.login.utexas.edu to AWS. ☐ Implement and transition to new version of metadata manager in AWS. ☐ Complete release of Service Provider Manager Dashboard. ☐ Complete implementation of Subject/Pairwise ID to adopt new authentication attribute usage.	☐ Release Subject/Pairwise ID to adopt new authentication attribute usage. ☐ Complete campus communications about Subject/Pairwise ID. <i>(Additional work to be determined based on priorities and investigations.)</i>	☐ Assess implementation of passwordless authentication with campus wide communications. <i>(Additional work to be determined based on priorities and investigations.)</i>
Initiative 3: Multi-factor authentication enhancements	☐ Continue communication plan to target telephony credit users to reduce usage. ☐ Assess impacts of telephony credit usage post communications and determine next steps.	<i>(Additional work to be determined based on priorities and investigations.)</i>	<i>(Additional work to be determined based on priorities and investigations.)</i>



Directory Services Initiatives

FY 2025-2026	Q3	Q4	FY 2026-2027 Q1
Initiative 1: Retire WHIPS	✓ Complete customer transition from WHIPS to uTexas Enterprise Directory (TED). ✓ Complete customer communication plan. ✓ Conduct “scream” test May 18-22, 2026 to identify remaining anonymous users.	✓ Service end date is planned for June 1, 2026 (contingency is planned for July 1st). ✓ Decommission WHIPS.	<i>(Work completed in FY 25-26 Q4.)</i>
Initiative 2: TED Cloud Resiliency	<i>(On hold due to resource constraints.)</i>	<i>(On hold due to resource constraints.)</i>	☐ Revisit build of the TED Test environment in AWS. ☐ Complete testing of TED in Test in AWS.
Initiative 3: Digital ID Alignment	✓ Assess impacts to attribute(s) in TED to support the usage of Digital ID credentials by campus partners.	✓ Determine implementation approach in TED. ✓ Add digital ID attribute (utexasEduPersonDigitalId) to TED in Test and Qual.	☐ Release digital ID attribute (utexasEduPersonDigitalId) to TED in Prod. ☐ Coordinate population of test data for downstream partners to leverage and test.



Directory Services Initiatives

FY 2026-2027	Q2	Q3	Q4 and beyond
Initiative 1: Retire WHIPS	Work completed in FY 25-26 Q4. This initiative will be removed from the roadmap after the Q4 update.		
Initiative 2: TED Cloud Resiliency	❑ Plan and execute security, functional, and non-functional testing and remediate issues including performance testing in TED Test. ❑ Begin build of TED Qual environment components in AWS.	❑ Complete build of TED Qual environment components in AWS. ❑ Complete execute security, functional, and non-functional testing and remediate issues including performance testing in TED Qual.	❑ Complete build of TED Production environment components in AWS. ❑ Complete execute security, functional, and non-functional testing and remediate issues including performance testing in TED Prod. ❑ Plan and complete cutover from On-Prem to AWS (including consulting campus for timing feedback). ❑ Monitor performance and service usage on cloud architecture.
Initiative 3: Digital ID Alignment	❑ Coordinate population of test data for downstream partners to leverage and test. ❑ Monitor systems for Digital ID early adopters – hyper care.	❑ Monitor systems for Digital ID early adopters – hyper care.	❑ Monitor systems for Digital ID early adopters – hyper care.



Communications Summary (Completed)

FY 2025-2026	Q3	Q4	FY 2026-2027 Q1
Identity Governance & Administration (IGA) Communications	✓ Communicate upcoming data feed transitions to Enterprise Identity Services (midPoint) to impacted campus partners.	✓ Announce Enterprise Identity Services (midPoint) service go live – the transition of data feeds from SailPoint IdentityIQ to midPoint for Workday, UT System, and Libraries to midPoint.	☐ SailPoint IdentityIQ Retirement Announcement introducing the transition to Enterprise Identity Services (midpoint) ☐ Announce Enterprise Identity Services (midPoint) service enhancements.
Authentication Services Communications	(No targeted communications were needed.)	(No targeted communications were needed.)	☐ Plan and execute communications regarding DNS Change Notification outlining the planned DNS changes and customer actions. ☐ Plan and begin communications to increase Guest Authentication service awareness. ☐ Create and begin communication plan to target Duo telephony credit users to reduce usage.
Directory Services Communications	✓ WHIPS Retirement Announcement communicating the retirement timeline and customer transition plan.	✓ Final WHIPS Retirement Announcement confirming the service retirement date and completion of the transition.	☐ Communicate test data availability to downstream partners for testing the new TED digital ID multi-value attribute.



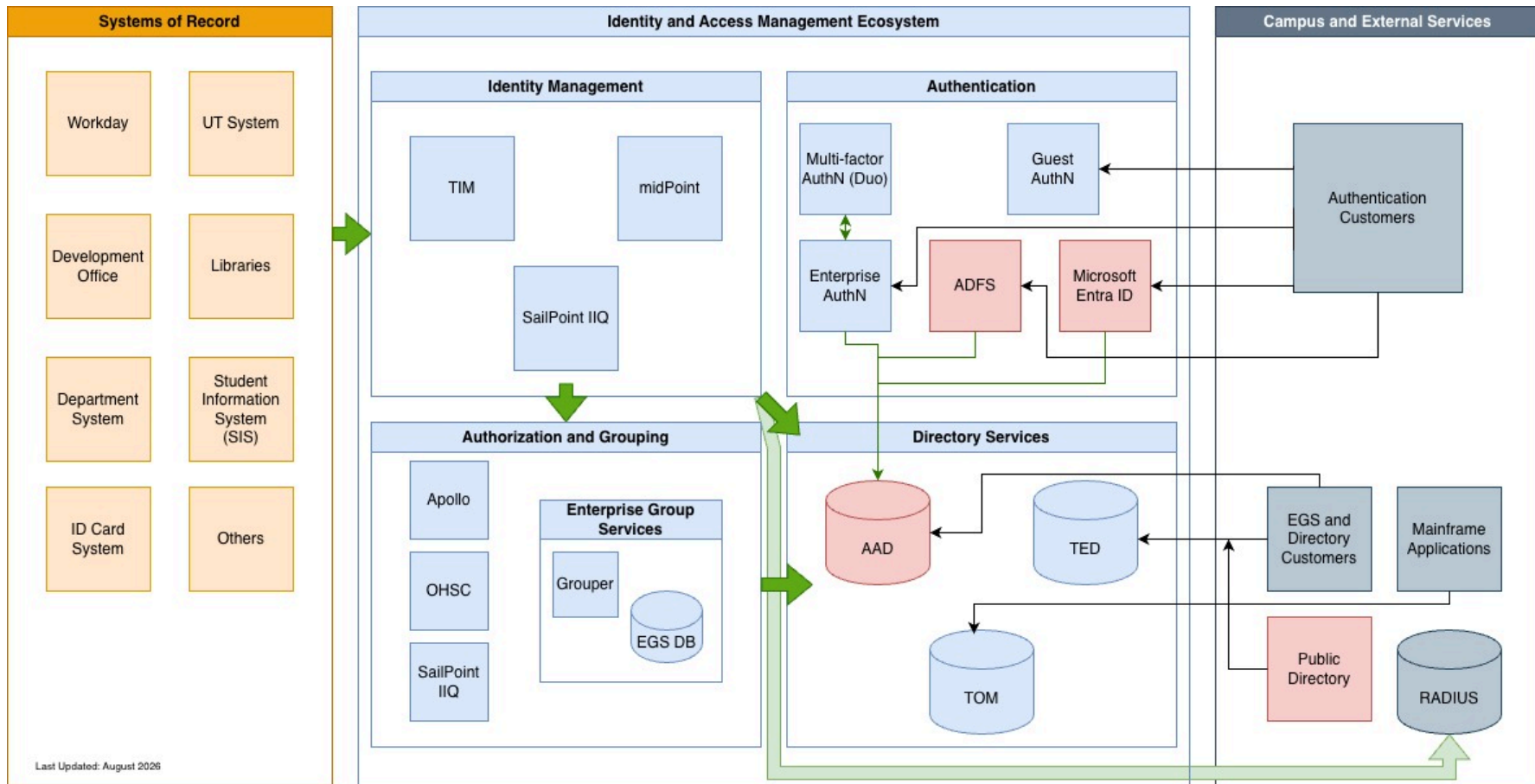
Communications Summary (Planned)

FY 2026-2027	Q2	Q3	Q4 and beyond
Identity Governance & Administration (IGA) Communications	☐ Communicate Phase 3 project scope and implementation timeline to stakeholders. ☐ Plan and begin password reset communication plan.	☐ Execute password reset communication plan.	☐ Execute password reset communication plan.
Authentication Communications	☐ Announce Subject/Pairwise ID project kickoff and campus awareness. ☐ Continue communications to increase Guest Authentication service awareness.	☐ Complete campus communications about Subject/Pairwise ID. ☐ Plan communication for upcoming Duo Device Management changes.	☐ Communicate upcoming Duo Device Management changes.
Directory Services Communications	☐ Communicate planned production testing and customer impacts, if applicable.	☐ Announce TED Cloud Resiliency milestones and production cutover schedule.	☐ Communicate completion of TED On-Prem to AWS cutover and share ongoing performance/service usage updates.



Appendix

Current State versus Planned Future State



Last Updated: August 2026

IAM AT-A-GLANCE '25-'26



56.5 MILLION
AUTHENTICATIONS



1295 PROTECTED
INTEGRATION
CONFIGURATIONS

2.67 BILLION
ENTERPRISE DIRECTORY
SEARCHES



954 THOUSAND
PUBLIC DIRECTORY
SEARCHES



11.69 MILLION
UT EIDS MANAGED

109K Members
*Current Students, Faculty, and Staff
Official Visitors*

1.47M Affiliates
*Former Students, Faculty, and Staff
University Affiliates
Library Patrons
Retirees*

8.7M Guests
*Prospective Students
Prospective Faculty
Job Applicants
Donors
Unaffiliated Persons*

680K Businesses

**1M Other
Identities**



346,973
UT EIDS ADDED



394,043
PASSWORD CHANGES



32.41% via ASSISTED RESET



67.58% via SELF-SERVICE



24.28% via EMAIL TICKET



8.61% via RESET QUESTIONS



34.70% via KNOWN PASSWORD

131 THOUSAND

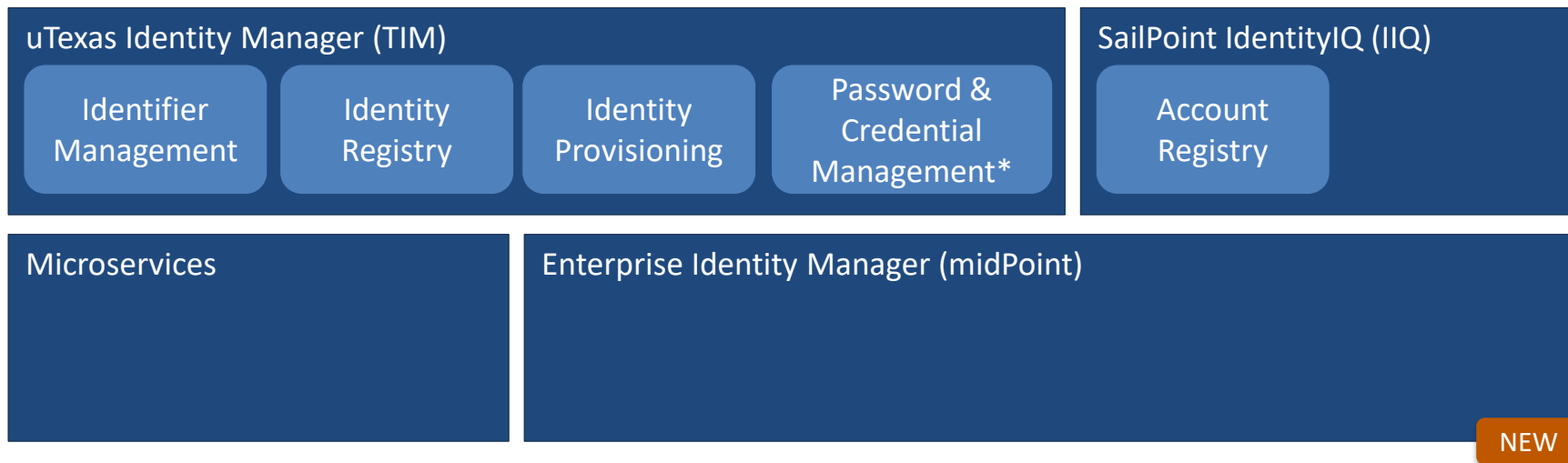
UT EIDS PROTECTED BY
MULTI-FACTOR AUTHENTICATION



ACCOUNTING FOR
4.02 MILLION
AUTHENTICATIONS PER MONTH

Identity Governance & Administration (IGA)

Identity Management: Current State



* TIM & Duo

Identity Governance & Administration (IGA)

Identity Management: Planned Future State

uTexas Identity Manager (TIM)

Retired

SailPoint IdentityIQ (IIQ)

Retired

TIM Microservices

Identifier
Management

Mainframe
Broker

Enterprise Identity Manager (midPoint)

Identity
Registry

Identity
Provisioning

Account
Registry

Password &
Credential
Management*

NEW

* will include Privileged Access Management

Identity Governance & Administration (IGA)

Authorization Services: Current State

SailPoint IdentityIQ (IIQ)

Group & Role
Management

Authorization
Reporting and Review

Legacy Authorization Management

Apollo

*DPUSER

OHSC

Custom

Identity Governance & Administration (IGA)

Authorization Services: Planned Future State

SailPoint IdentityIQ (IIQ)

Retired

Legacy Authorization Management

Apollo

*DPUSER

OHSC

Custom

Enterprise Group Services (Grouper)

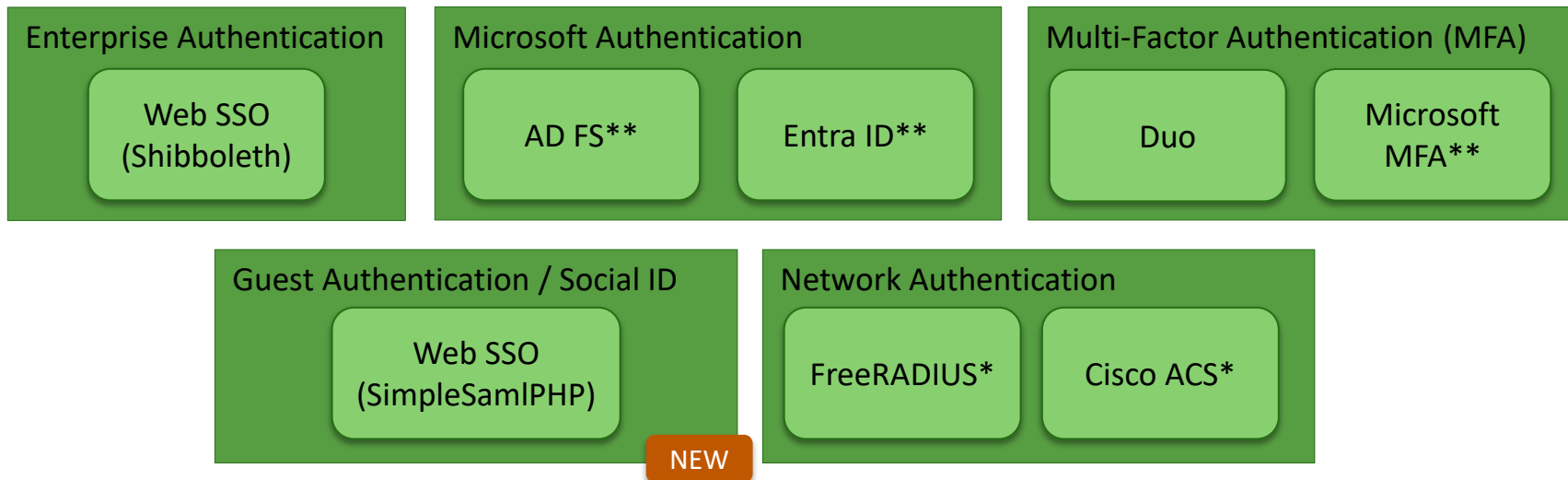
Group & Role
Management

Authorization
Reporting and Review

NEW

Authentication

Current State



* Managed by ITS Networking

** Managed by Collaborative Platform Services

Directory Services

Current State

Enterprise Directory - LDAP

TED (OpenLDAP)

Windows Management & AD Groups

(Active Directory)**

Public Directory

Retired

Enterprise Directory - Mainframe

TOM (Adabas)

** Managed by Collaborative Platform Services