

# IAM AT-A-GLANCE 2025



**56 MILLION**  
AUTHENTICATIONS

**3.47 BILLION**  
ENTERPRISE DIRECTORY  
SEARCHES



**383 PROTECTED**  
APPLICATIONS AND  
SERVICES

**5.5 MILLION**  
PUBLIC DIRECTORY  
SEARCHES



**11.5 MILLION**

UT EIDs MANAGED

**158K Members**

*Current Students, Faculty, and Staff  
Official Visitors*

**1.34M Affiliates**

*Former Students, Faculty, and Staff  
University Affiliates  
Library Patrons  
Retirees*

**8.6M Guests**

*Prospective Students  
Prospective Faculty  
Job Applicants  
Donors  
Unaffiliated Persons*

**671K Businesses**

**1M Other Identities**



**345,200**  
UT EIDs ADDED



**410,500**  
PASSWORD CHANGES



34.41% via ASSISTED RESET



65.59% via SELF-SERVICE



23.34% via EMAIL TICKET



7.87% via RESET QUESTIONS



34.39% via KNOWN PASSWORD

**129 THOUSAND**

UT EIDs PROTECTED BY  
MULTI-FACTOR AUTHENTICATION



ACCOUNTING FOR

**4.76 MILLION**

AUTHENTICATIONS PER MONTH

The **Identity & Access Management (IAM) team** provides tools and services to make sure that the right people have access to the right resources at the right time.

<https://iamservices.utexas.edu/>