

IAM AT-A-GLANCE 2024



56 MILLION
AUTHENTIFICATIONS

3.23 BILLION
ENTERPRISE DIRECTORY
SEARCHES



367 PROTECTED
APPLICATIONS AND
SERVICES

21.4 MILLION
PUBLIC DIRECTORY
SEARCHES



11.15 MILLION
UT EIDs MANAGED

652K Businesses

146K Members
*Current Students, Faculty, and Staff
Official Visitors*

8.3M Guests
*Prospective Students
Prospective Faculty
Job Applicants
Donors
Unaffiliated Persons*

1M Other Identities

1.27M Affiliates
*Former Students, Faculty, and Staff
University Affiliates
Library Patrons
Retirees*



374,500
UT EIDs ADDED



413,800
PASSWORD CHANGES



33.03% via ASSISTED RESET



66.97% via SELF-SERVICE



25.96% via EMAIL TICKET



7.97% via RESET QUESTIONS



33.03% via KNOWN PASSWORD

124 THOUSAND
UT EIDs PROTECTED BY
MULTI-FACTOR AUTHENTICATION



ACCOUNTING FOR
3.28 MILLION
AUTHENTIFICATIONS PER MONTH

The Identity & Access Management (IAM) team provides tools and services to make sure that the right people have access to the right resources at the right time.

<https://iamservices.utexas.edu/>