

# IAM AT-A-GLANCE 2023



57.48 MILLION  
AUTHENTICATIONS

3.54 BILLION  
ENTERPRISE DIRECTORY  
SEARCHES



318 PROTECTED  
APPLICATIONS AND  
SERVICES

22.1 MILLION  
PUBLIC DIRECTORY  
SEARCHES



10.77 MILLION  
UT EIDs MANAGED

635K Businesses

135K Members  
*Current Students, Faculty, and Staff  
Official Visitors*

8M Guests  
*Prospective Students  
Prospective Faculty  
Job Applicants  
Donors  
Unaffiliated Persons*

1M Other Identities

1.21M Affiliates

*Former Students, Faculty, and Staff  
University Affiliates  
Library Patrons  
Retirees*



310,200  
UT EIDs ADDED



192,005  
PASSWORD CHANGES



15.12% via ASSISTED RESET



84.88% via SELF-SERVICE



51.44% via EMAIL TICKET



18.33% via RESET QUESTIONS



15.12% via KNOWN PASSWORD

118 THOUSAND  
UT EIDs PROTECTED BY  
MULTI-FACTOR AUTHENTICATION



ACCOUNTING FOR  
3 MILLION  
AUTHENTICATIONS PER MONTH

The Identity & Access Management (IAM) team provides tools and services to make sure that the right people have access to the right resources at the right time.

<https://iamservices.utexas.edu/>