

# IAM Roadmap Quarterly Review (Q1, FY 2023-2024)

Updated: November 30, 2023



# Key Roadmap Priorities

- Identity Governance & Administration (IGA):
   Modernize tools, reduce technical debt
- Authentication: Continuous improvement
- Directory Services: Unify platforms



# **IGA** Initiatives

FY 2023-2024	FY 2022-2023 Q4	Q1	Q2
Initiative 1: Improve password security with new hash	(Reduced scope due to resource constraints.)	(Reduced scope due to resource constraints.)	<ul> <li>□ Validate initiative purpose and priority.</li> <li>□ Complete analysis and determine approach for transition of TED &amp; FI/ST mainframe authentication to new hash.</li> </ul>
Initiative 2: Reduce technical debt by modernizing tools  (IGA Modernization Program)	<ul> <li>✓ Continue security, functional, and non-functional testing of TAP solution and remediate issues.</li> <li>✓ Draft Phase 2 charter and project schedule.</li> </ul>	<ul> <li>✓ Deploy Production environment for Phase 1 Go Live.</li> <li>✓ Continue functional and non-functional testing of TAP solution and remediate issues.</li> <li>✓ Draft Phase 2 charter and project schedule.</li> <li>✓ Draft Phase 2 requirements.</li> </ul>	<ul> <li>Complete Phase 1 Go Live.</li> <li>Finalize Phase 2 charter and project schedule.</li> <li>Finalize Phase 2 requirements.</li> <li>Draft Phase 2 design.</li> <li>Complete midPoint upgrade to incorporate requested functionality.</li> <li>Begin configuration of TAP solution to meet Phase 2 requirements.</li> <li>Plan and finalize functional and nonfunctional testing approach for Phase 2, including Workday team coordination.</li> </ul>
Initiative 3: Rightsize data retention with identity lifecycles	✓ Begin internal testing for the implementation of the Youth Protection Program affiliations.	<ul> <li>✓ Begin internal testing for the implementation of the Youth Protection Program affiliations.</li> <li>✓ Begin external testing for the implementation of the Youth Protection Program affiliations.</li> </ul>	<ul> <li>Complete internal and external testing for the implementation of the Youth Protection Program affiliations.</li> <li>Deploy Youth Protection Program affiliations.</li> </ul>
Initiative 4: Group and role management strategy	<ul><li>✓ Continue Grouper Service Planning.</li><li>✓ Configure groups for D2I in Grouper.</li></ul>	✓ Complete Grouper Service Planning: Enterprise Group Services.	☐ Deliver groups for D2I in Grouper.



# **IGA** Initiatives

FY 2023-2024	Q3	Q4	FY 2024-2025 Q1 and beyond
Initiative 1: Improve password security with new hash	☐ Begin transition of TED & FI/ST mainframe authentication to new hash.	☐ Continue transition of TED & FI/ST mainframe authentication to new hash.	<ul> <li>Complete transition of TED &amp; FI/ST mainframe authentication to new hash.</li> <li>Retire old hashes and purge hash history.</li> </ul>
Initiative 2: Reduce technical debt by modernizing tools  (IGA Modernization Program)	<ul> <li>Finalize Phase 2 design.</li> <li>Continue configuration of TAP solution to meet Phase 2 requirements.</li> <li>Begin functional and non-functional testing for Phase 2.</li> <li>Plan and begin external communications about upcoming changes.</li> <li>Finalize Phase 3 charter and project schedule for cutover from SailPoint to midPoint.</li> </ul>	<ul> <li>Complete configuration of TAP solution to meet Phase 2 requirements.</li> <li>Complete security, functional, and nonfunctional testing and remediate issues for Phase 2.</li> <li>Complete Phase 2 Go Live.</li> <li>Begin external communications about upcoming changes.</li> </ul>	<ul> <li>□ Complete Phase 3 Go Live.</li> <li>□ Complete external communications about upcoming changes.</li> <li>□ Retire SailPoint IdentityIQ service.</li> <li>□ Define and finalize Phase 4 scope and project schedule.</li> <li>□ Complete configuration of TAP solution to meet Phase 4 requirements.</li> <li>□ Complete Phase 4 Go Live.</li> </ul>
Initiative 3: Rightsize data retention with identity lifecycles	Completed in FY2023-2024 Q2.	Completed in FY2023-2024 Q2.	Completed in FY2023-2024 Q2.
Initiative 4: Group and role management strategy	Completed in FY2023-2024 Q2.	Completed in FY2023-2024 Q2.	Completed in FY2023-2024 Q2.



## **Authentication Initiatives**

FY 2023-2024	FY 2022-2023 Q4	Q1	Q2
Initiative 1: Separate Guest and Enterprise SSO	<ul> <li>✓ Plan implementation of solution.</li> <li>✓ Implement initial prototype.</li> <li>✓ Continue to investigate additional Guest Authentication early adopter(s) and determine next steps.</li> </ul>	<ul> <li>✓ Complete Guest Authentication service planning.</li> <li>✓ Scheduled security testing.</li> <li>✓ Prepare for early adopters.</li> </ul>	<ul> <li>Complete security testing.</li> <li>Onboard early adopters.</li> <li>Release Guest Authentication for general availability.</li> </ul>
Initiative 2: Continuous improvement	<ul> <li>✓ Begin Metadata Manager Phase 2 (self-service features) configurations.</li> <li>✓ Create a service plan to extend self-service functionality for simple integrations in Enterprise Authentication.</li> <li>✓ Complete cloud native modernization.</li> <li>✓ Plan cloud native refactor of Enterprise Authentication.</li> <li>✓ Investigate implementation of OpenID Connect.</li> </ul>	<ul> <li>✓ Begin cloud native refactor of Enterprise Authentication.</li> <li>✓ Implement and test OpenID Connect.</li> <li>✓ Update Enterprise Authentication service documentation and processes for OpenID Connect.</li> </ul>	<ul> <li>Make OpenID Connect available to the university, as appropriate.</li> <li>Continue cloud native refactor of authentication services.</li> <li>Complete cloud native refactor of authentication services.</li> <li>Complete Metadata Manager Phase 2 (self-service features) configurations.</li> </ul>
Initiative 3: Multi- factor authentication enhancements	<ul> <li>✓ Investigate implementation of Duo Device portal.</li> <li>✓ Escalated timing: plan and begin communications to roll out enforcing "impersonation-resistant" methods for general Duo population. This will disable Push, disable SMS, and enable Verified Push.</li> </ul>	<ul> <li>✓ Complete communications about enforcing "impersonation-resistant" methods for general Duo population.</li> <li>✓ Disable Push, disable SMS, and enable Verified Push functionality for general Duo population.</li> <li>✓ Publish telephony credit reduction findings.</li> </ul>	<ul> <li>Monitor and remediate issues post enablement.</li> <li>Plan implementation of Duo Device portal.</li> <li>(Additional work to be determined based on priorities and investigations.)</li> </ul>



### **Authentication Initiatives**

FY 2023-2024	Q3	Q4	FY 2024-2025 Q1 and beyond
Initiative 1: Separate Guest and Enterprise SSO	☐ Continue transitioning customers to Guest Authentication.	☐ Continue transitioning customers to Guest Authentication.	☐ Continue transitioning customers to Guest Authentication.
Initiative 2: Continuous improvement	<ul> <li>Complete Metadata Manager Phase 2 (self-service features) testing.</li> <li>Extend self-service functionality for simple integrations in Enterprise Authentication to the university, as appropriate.</li> </ul>	(Additional work to be determined based on priorities and investigations.)	(Additional work to be determined based on priorities and investigations.)
Initiative 3: Multi- factor authentication enhancements	☐ Complete implementation of Duo Device portal.  (Additional work to be determined based on priorities and investigations.)	(Additional work to be determined based on priorities and investigations.)	(Additional work to be determined based on priorities and investigations.)



# **Directory Services Initiatives**

FY 2023-2024	FY 2022-2023 Q4	Q1	Q2
Initiative 1: Retire WHIPS	(Customer transition from WH	IPS to uTexas Enterprise Directory (TED) is on ho	ld due to resource constraints.)
Initiative 2: TED Cloud Resiliency	✓ Plan cloud native refactor of Directory Service services.	✓ Begin cloud native refactor of Directory Service services.	☐ Continue cloud native refactor of Directory Service services.



# **Directory Services Initiatives**

FY 2023-2024	Q3	Q4	FY 2024-2025 Q1 and beyond
Initiative 1: Retire WHIPS	☐ Begin removal of WHIPS dependency from directory.utexas.edu web application.	<ul> <li>□ Complete removal of WHIPS dependency from directory.utexas.edu web application.</li> <li>□ Begin customer transition from WHIPS to uTexas Enterprise Directory (TED).</li> </ul>	<ul> <li>Complete customer transition from WHIPS to uTexas Enterprise Directory (TED).</li> <li>Retire and decommission WHIPS.</li> </ul>
Initiative 2: TED Cloud Resiliency	☐ Continue cloud native refactor of Directory Service services.	Completed in FY2023-2024 Q3.	Completed in FY2023-2024 Q3.



# Appendix

# Current State versus Planned Future State



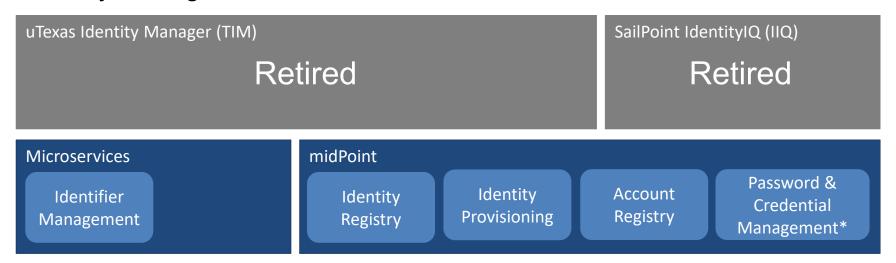
Identity Management: Current State



\* TIM & Duo



Identity Management: Planned Future State



<sup>\*</sup> midPoint or Azure Tool & Duo



#### Authorization Services: Current State







#### Authorization Services: Planned Future State





Group & Role
Management

Authorization
Reporting and Review



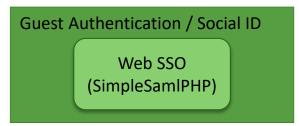
#### Authentication

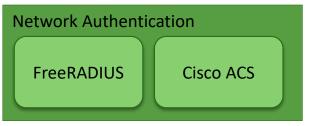
#### **Current State**







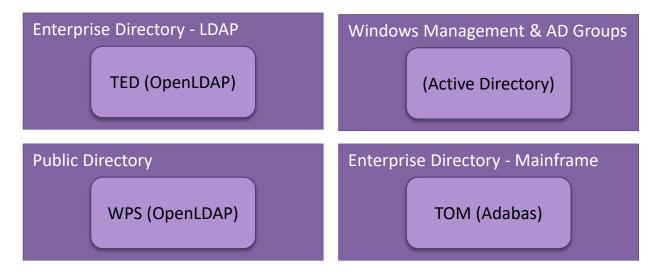






#### **Directory Services**

#### **Current State**





#### **Directory Services**

#### Planned Future State

