

IAM AT-A-GLANCE 2022



56.4 MILLION
AUTHENTICATIONS

3.17 BILLION
ENTERPRISE DIRECTORY
SEARCHES



284 PROTECTED
APPLICATIONS AND
SERVICES

26.2 MILLION
PUBLIC DIRECTORY
SEARCHES



10.4 MILLION
UT EIDs MANAGED

618K Businesses

126K Members
*Current Students, Faculty, and Staff
Official Visitors*

7.5M Guests
*Prospective Students
Prospective Faculty
Job Applicants
Donors
Unaffiliated Persons*

1M Other Identities

1.14M Affiliates
*Former Students, Faculty, and Staff
University Affiliates
Library Patrons
Retirees*



240,200
UT EIDs ADDED



354,136
PASSWORD CHANGES



29.73% via ASSISTED RESET



70.26% via SELF-SERVICE



29.24% via EMAIL TICKET



11.29% via RESET QUESTIONS



29.73% via KNOWN PASSWORD

116 THOUSAND
UT EIDs PROTECTED BY
MULTI-FACTOR AUTHENTICATION



ACCOUNTING FOR
3.2 MILLION
AUTHENTICATIONS PER MONTH

The Identity & Access Management (IAM) team provides tools and services to make sure that the right people have access to the right resources at the right time.

<https://iamservices.utexas.edu/>